

# Pricelist

w.e.f. 9<sup>th</sup> August, 2020



Introducing

# livio Edge<sup>AI</sup>

Next-generation sound  
*never before possible*



Award-winning  
technology



Thrive Hearing



Thrive Care



## Introducing the World's First 2.4 GHz Custom Rechargeable

# Feature Overview

livioEdge<sup>AI</sup> livio<sup>AI</sup> livio

Livio Edge AI delivers the most advanced artificial intelligence technology possible in modern hearing aids, providing patients with smart, immediate adjustments for the most challenging environments. It's built on our award-winning Livio AI technology, which is now available across multiple technology tiers so more patients can benefit from the power of AI. Livio hearing aids are a great option for patients who are not looking for AI capabilities but still want superior sound and other advanced features like Self Check and Reminders.

	Livio Edge AI Premium 2400	Livio Premium 2400	Livio AI/Livio Advanced 2000	Livio AI/Livio Select 1600	Livio AI/Livio Basic 1200	Livio AI/Livio Economy 1000
Sound Imaging: Channels   Bands	24	24	20	16	12	10
Speech Optimization	●	●	●	●	●	●
Music Optimization:						
Music Adaptation	1 2 3 4	1 2 3 4	1 2 3 4	1 2 3 4	1 2 3 4	1 2 3 4
E2E Music Adaptation	●	●	●	●		
Ear-to-Ear Technology:						
E2E Wind Noise Management	●	●	●	●		
E2E Machine Noise Adaptation	●	●	●	●		
E2E Directionality	●	●	●	●		
E2E Phone Streaming*	●	●	●	●		
Sound Manager:						
Auto Music	1 2 3 4	1 2 3 4	1 2 3 4	1 2 3 4	1 2 3 4	1 2 3 4
Quiet	1 2 3 4	1 2 3 4	1 2 3 4	1 2 3 4	1 2 3 4	1 2 3 4
Spatial Speech Enhancement	●	●	●	●		
Machine Noise	Up to 20 dB of reduction	Up to 20 dB of reduction	Up to 10 dB of reduction	Up to 5 dB of reduction	Up to 5 dB of reduction	Up to 5 dB of reduction
Speech in Noise	Up to 20 dB of reduction	Up to 20 dB of reduction	Up to 8 dB of reduction	Up to 6 dB of reduction	Up to 6 dB of reduction	Up to 6 dB of reduction
Transient Noise Reduction	Up to 15 dB of reduction	Up to 15 dB of reduction	Up to 9 dB of reduction	Up to 6 dB of reduction	Up to 6 dB of reduction	Up to 6 dB of reduction
Wind	Up to 30 dB of reduction	Up to 30 dB of reduction	Up to 15 dB of reduction	Up to 7 dB of reduction	Up to 7 dB of reduction	Up to 7 dB of reduction

HEARING REALITY PRO\*

	Livio Edge AI Premium 2400	Livio Premium 2400	Livio AI/Livio Advanced 2000	Livio AI/Livio Select 1600	Livio AI/Livio Basic 1200	Livio AI/Livio Economy 1000
Platform:	Thrive	Thrive	Thrive	Thrive	Thrive	Thrive
Healthable Technology:						
Body Tracking	●		● (AI only)	● (AI only)	● (AI only)	● (AI only)
Brain Tracking	●		● (AI only)	● (AI only)	● (AI only)	
Fall Alert	●					
Intelligent Assistant:						
Thrive Assistant	●	●				
Translate	●					
Transcribe	●		● (AI only)			
Self Check (Auto-Baseline)	●	●	●	●	●	●
Auto On/Off	●		● (AI only)	● (AI only)	● (AI only)	● (AI only)
Reminders	●	●	●	●	●	●
Tap Control	●		● (AI only)	● (AI only)	● (AI only)	● (AI only)
Compatible App:	Thrive Hearing Control	Thrive Hearing Control	Thrive Hearing Control	Thrive Hearing Control	Thrive Hearing Control	Thrive Hearing Control
Telehealth Service:						
Hearing Care Anywhere	●	●	●	●	●	●
Directional Processing:						
Immersion	●	●	●	●	●	
Adaptive	●	●	●	●	●	
Dynamic	●	●	●	●	●	●
Directional	●	●	●	●	●	●
Edge Mode	●					
Feedback Management	●	●	●	●	●	●
Frequency Lowering	●	●	●	●	●	●
Tinnitus Technology	●	●	●	●	●	●
CROS System**	●	●	●	●	●	
Telecoil***	●	●	●	●	●	●
2.4 GHz Accessory Compatibility	●	●	●	●	●	●

\*Hearing Reality Pro is exclusive to Livio Edge AI.

\*\*Available on RIC R, RIC 312 and BTE 13 styles only.

\*\*\*Available on ITE R, RIC R and BTE 13 styles only.

Introducing

# livio Edge<sup>AI</sup>

Next-generation sound  
*never before possible*



## Built-in Artificial Intelligence

Livio Edge AI gives you an edge over other hearing aids with powerful artificial intelligence in every device.

## Game-changing Sound with Edge Mode











AI technology makes getting help in the most difficult listening environments easy, with just a tap.

## Personalized Power

The world's first custom-molded rechargeable hearing aids give you discreet, comfortable and convenient options.

## Healthable Technology

24 Channels & 24 Bands for optimal high resolution sound imaging

-  Edge Mode NEW
-  Body & Brain Tracking
-  Fall Detection & Alerts
-  Language Translation
-  Tap Control
-  Rechargeable option
-  Reminders
-  Auto On/Off
-  Self Check
-  Environmental Detection

- Hearing Reality Pro NEW
- Thrive Assistant with Voice Command NEW
- Direct Streaming from Android Phones<sup>+</sup>
- Hearing Care Anywhere
- Bandwidth upto 10KHz
- Premium Directionality
  - Immersion Directionality
  - Directionality Plus
- Premium Music Enhancement
- WhistleFree Feedback Cancellation
- Speech Shift Frequency Lowering
- Multiflex Tinnitus Technology with 16 Channels
- Tonal and Voice Indicators
- Premium Ear to Ear Noise Management
- Synchronized Ear to Ear Adjustments
- CROS/BiCROS System\*
- Compatible with 2.4 GHz Accessories
- Compatible with below Apps:



Thrive Hearing



Thrive Care NEW



Model	Style	Fitting Range	MRP (INR) Per Unit
livioEdge <sup>AI</sup>	RIC	0-110 dB	3,49,000
	BTE	0-105 dB	3,49,000
	RIC R (RECHARGEABLE)	0-110 dB	3,59,000
	ITC R / ITE R (RECHARGEABLE)	0-110 dB	3,90,000 <span style="background-color: #0070C0; color: white; padding: 2px;">NEW</span>

<sup>+</sup> Available on select Android phones  
<sup>\*</sup> Available in RIC, RIC R & BTE

# Feature Description

livioEdge<sup>AI</sup> livio<sup>AI</sup> livio

**Dual Radio:** Livio Edge AI, Livio AI and Livio devices utilise 2.4 GHz technology to achieve direct connectivity and streaming from mobile phones and 2.4 GHz accessories as well as ear-to-ear data transfers. Near-field magnetic induction (NFMI)\* allows for a highly reliable connection over short distances allowing for ear-to-ear data and audio streaming for phone calls and CROS system functionality.

**Output Compression Limiting:** Allows the devices to effectively manage hearing aid output with less distortion. As a result, more gain can be delivered across the frequency spectrum for broadband signals like speech and speech in noise, allowing users to enjoy a fuller, more natural sound quality.

**Hearing Care Anywhere:** Meet the needs of today's busy and time-strapped consumers with Starkey's telehealth system Hearing Care Anywhere, which features remote programming capabilities. This allows you to troubleshoot and improve the patient experience by delivering programming adjustments directly to a patient's smartphone and hearing aids with no need for them to stop in. **Patients can rate adjustments, which provides you with both real-time feedback and the opportunity to improve adjustments as needed.** Remote Programming enables you to provide your patients with service on the go. With remote programming, hearing professionals can make adjustments remotely, meeting the demands of today's new consumers.

**Spatial Speech Enhancement\*:** Binaural noise reduction feature. Available for the Livio Edge AI and top three tiers of Livio AI and Livio hearing aids. This feature streams and then combines the audio input from each hearing aid in order to:

- reduce diffuse (steady-state) as well as dynamic background noise (e.g. speech babble)
- reduce interfering sounds originating from the sides of the hearing aid wearer, while preserving speech or other sounds originating from in front of the wearer and
- preserve interaural level differences (ILDs) and sound localization cues.

**Transient Noise Reduction:** improves comfort for loud, transient sounds by quickly attenuating transient acoustic signals without distorting other important environmental or speech sounds.

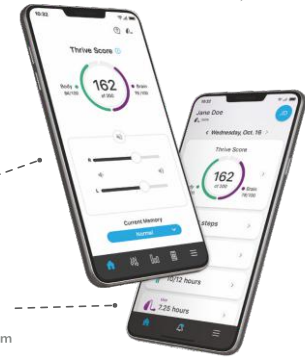
**Self Check:** A diagnostic test of the hearing aid system to ensure optimal performance of the hearing components including microphones, receiver, circuit and heart rate sensor.

**Thrive Assistant (Livio Edge AI and Livio 2400 level only):** An app-based assistant providing hands-free help whenever and wherever needed. Users can also conveniently troubleshoot hearing aid and accessory issues.

**Reminders:** Schedule reminders for appointments, taking medications, prescription refills or other personal tasks. Available for the Livio Edge AI and top three tiers of Livio AI and Livio hearing aids.



## Two powerful apps that work together



Thrive Care is exclusive to Livio Edge AI.

## livioEdge<sup>AI</sup>

**Edge Mode\*:** With just a tap, Starkey's Livio Edge AI hearing aids perform an instant environmental scan, analyze the acoustic environment, simultaneously engage multiple noise management technologies and deliver an instantaneous custom adjustment suited for that specific patient situation to provide an advanced level of comfort and clarity.

**Voice Commands\*:** Livio Edge AI hearing aids have the ability through Thrive Assistant to use voice activated commands in which the user can control their hearing aids by simply saying, "increase volume" or "change memory to Restaurant" and the hearing aid will make those changes.

**Language Translation:** Designed to facilitate a translated conversation between the user and someone speaking a different language. Translates up to 27 languages. Speech is translated and shown on their smartphone screen and streamed to the user's Livio Edge AI hearing aids.

**Fall Detection & Alerts:** Using integrated sensors along with the Thrive Hearing Control app, Livio Edge AI can automatically detect falls and send alert messages to selected loved ones. The Fall Alert feature can help patients maintain their independence and feel more secure while providing peace of mind to their caregivers.

## livioEdge<sup>AI</sup> & livio<sup>AI</sup>

**Thrive Wellness Score:** The Thrive Hearing Control app allows patients to see activity progress via the Body Score and the benefits of wearing hearing aids to their mental fitness via the Brain Score. The combination of one's Body Score and Brain Score is the Thrive Wellness Score.

**Auto On/Off:** Easily and automatically saves battery power when the hearing aids aren't in use. When the Livio Edge AI and Livio AI hearing aids are taken off and placed on a flat, stable surface, they will go into a low-power mode after 15 minutes. Once the hearing aids are picked up and placed on the wearer again, they will automatically resume full power.

**Transcribe:** Closed captioning for real-world situations. Transcribes conversations that the Livio Edge AI and Livio AI 2000 user can see on their smartphone screen.

**Natural User Interface Tap Control:** The Tap Control/Natural User Interface can be programmed within Inspire to Start/Stop audio streaming via the TV or Remote Microphone +. Double Tap using fingers or an open hand near the top of the pinna to utilize this feature.

\*Excludes micro RIC 312 and custom devices

Serve more patients with AI capabilities across all technology tiers.



### livio™ AI 2000

20 Channels & 20 Bands

#### AI Features

- Body & Brain Tracking
- Transcribe
- Tap Control
- Auto On/Off

- Hearing Care Anywhere
- Direct Streaming from Android phones<sup>+</sup>
- Compatible with Thrive Hearing Control App - Reminders
- Compatible with 2.4 GHz Accessories
- Bandwidth upto 10KHz
- Advanced Hearing Reality Sound enhancement
- Advanced Adaptive Directionality
- Advanced Music Enhancement
- WhistleFree FeedBack Cancellation
- Speech Shift Frequency Lowering
- Multiflex Tinnitus Technology with 16 Channels
- Tonal and Voice Indicators
- Advanced Ear to Ear Noise Management
- Synchronized Ear to Ear Adjustments
- CROS/BiCROS System \*
- Self Check

Style	Fitting Range	MRP (INR) Per Unit
<b>RIC</b>	0-110 dB	<b>2,30,000</b>
<b>BTE</b>	0-105 dB	<b>2,30,000</b>
<b>RIC R (RECHARGEABLE)</b>	0-110 dB	<b>2,40,000</b>
<b>ITC R / ITE R (RECHARGEABLE)</b>	0-110 dB	<b>2,90,000</b> <span style="color: blue; font-weight: bold;">NEW</span>

### livio™ AI 1600

16 Channels & 16 Bands

#### AI Features

- Body & Brain Tracking
- Tap Control
- Auto On/Off

- Hearing Care Anywhere
- Direct Streaming from Android phones<sup>+</sup>
- Compatible with Thrive Hearing Control App - Reminders
- Compatible with 2.4 GHz Accessories
- Bandwidth upto 10KHz
- Select Hearing Reality Sound Enhancement
- Select Adaptive Directionality
- Select Music Enhancement
- WhistleFree FeedBack Cancellation
- Speech Shift Frequency Lowering
- Multiflex Tinnitus Technology with 16 Channels
- Tonal and Voice Indicators
- Select Ear to Ear Noise Management
- Synchronized Ear to Ear Adjustments
- CROS/BiCROS System \*
- Self Check

Style	Fitting Range	MRP (INR) Per Unit
<b>RIC</b>	0-110 dB	<b>1,55,000</b>
<b>BTE</b>	0-105 dB	<b>1,55,000</b>
<b>RIC R (RECHARGEABLE)</b>	0-110 dB	<b>1,65,000</b>
<b>ITC R / ITE R (RECHARGEABLE)</b>	0-110 dB	<b>1,85,000</b> <span style="color: blue; font-weight: bold;">NEW</span>

### livio™ AI 1200

12 Channels & 12 Bands

#### AI Features

- Body & Brain Tracking
- Tap Control
- Auto On/Off

- Hearing Care Anywhere
- Direct Streaming from Android phones<sup>+</sup>
- Compatible with Thrive Hearing Control App
- Compatible with 2.4 GHz Accessories
- Bandwidth upto 8KHz
- Basic Hearing Reality Sound Enhancement
- Hearing Care Anywhere
- Adaptive Directionality
- Fixed Immersion Directionality
- WhistleFree FeedBack Cancellation
- Speech Shift Frequency Lowering
- Multiflex Tinnitus Technology with 13 Channels
- Tonal and Voice Indicators
- Synchronized Ear to Ear Adjustments
- CROS/BiCROS System \*
- Self Check

Style	Fitting Range	MRP (INR) Per Unit
<b>RIC</b>	0-110 dB	<b>80,500</b>
<b>BTE</b>	0-105 dB	<b>80,500</b>
<b>RIC R (RECHARGEABLE)</b>	0-110 dB	<b>85,500</b>
<b>ITC R / ITE R (RECHARGEABLE)</b>	0-110 dB	<b>96,500</b> <span style="color: blue; font-weight: bold;">NEW</span>

### livio™ AI 1000

10 Channels & 10 Bands

#### AI Features

- Body Tracking
- Tap Control
- Auto On/Off

- Hearing Care Anywhere
- Direct Streaming from Android phones<sup>+</sup>
- Compatible with Thrive Hearing Control App
- Compatible with 2.4 GHz Accessories
- Bandwidth upto 8KHz
- Basic Hearing Reality Sound Enhancement
- Dynamic Directionality
- WhistleFree FeedBack Cancellation
- Speech Shift Frequency Lowering
- Multiflex Tinnitus Technology with 13 Channels
- Tonal and Voice Indicators
- Synchronized Ear to Ear Adjustments
- Self Check

Style	Fitting Range	MRP (INR) Per Unit
<b>RIC</b>	0-110 dB	<b>47,500</b>
<b>BTE</b>	0-105 dB	<b>47,500</b>
<b>RIC R (RECHARGEABLE)</b>	0-110 dB	<b>52,500</b>
<b>ITC R / ITE R (RECHARGEABLE)</b>	0-110 dB	<b>57,500</b> <span style="color: blue; font-weight: bold;">NEW</span>



# Superior Sound Quality & Connectivity



## livio™ 2400

24 Channels & 24 Bands

- Hearing Care Anywhere
- Direct Streaming from Android phones\*
- Compatible with Thrive Hearing Control App
  - Thrive Assistant
  - Reminders
- Compatible with 2.4 GHz Accessories
- Bandwidth upto 10KHz
- Premium Hearing Reality Sound enhancement
- Premium Adaptive Directionality
- Premium Music Enhancement
- WhistleFree Feedback cancellation
- Speech Shift Frequency Lowering
- Multiflex Tinnitus Technology with 16 Channels
- Tonal and Voice indicators
- Premium Ear to Ear Noise management
- Synchronized Ear to Ear Adjustments
- CROS/BiCROS System \*
- Self Check

## livio™ 2000

20 Channels & 20 Bands

- Hearing Care Anywhere
- Direct Streaming from Android phones +
- Compatible with Thrive Hearing Control App
  - Reminders
- Compatible with 2.4 GHz Accessories
- Bandwidth upto 10KHz
- Advanced Hearing Reality Sound enhancement
- Advanced Adaptive Directionality
- Advanced Music Enhancement
- WhistleFree FeedBack Cancellation
- Speech Shift Frequency Lowering
- Multiflex Tinnitus Technology with 16 Channels
- Tonal and Voice Indicators
- Advanced Ear to Ear Noise Management
- Synchronized Ear to Ear Adjustments
- CROS/BiCROS System \*
- Self Check

## livio™ 1600

16 Channels & 16 Bands

- Hearing Care Anywhere
- Direct Streaming from Android phones +
- Compatible with Thrive Hearing Control App
  - Reminders
- Compatible with 2.4 GHz Accessories
- Bandwidth upto 10KHz
- Select Hearing Reality Sound Enhancement
- Select Adaptive Directionality
- Select Music Enhancement
- WhistleFree FeedBack Cancellation
- Speech Shift Frequency Lowering
- Multiflex Tinnitus Technology with 16 Channels
- Tonal and Voice Indicators
- Select Ear to Ear Noise Management
- Synchronized Ear to Ear Adjustments
- CROS/BiCROS System \*
- Self Check

## livio™ 1200

12 Channels & 12 Bands

- Hearing Care Anywhere
- Direct Streaming from Android phones +
- Compatible with Thrive Hearing Control App
- Compatible with 2.4 GHz Accessories
- Bandwidth upto 8KHz
- Basic Hearing Reality Sound Enhancement
- Adaptive Directionality
- Fixed Immersion Directionality
- WhistleFree FeedBack Cancellation
- Speech Shift Frequency Lowering
- Multiflex Tinnitus Technology with 13 Channels
- Tonal and Voice Indicators
- Synchronized Ear to Ear Adjustments
- CROS/BiCROS System \*
- Self Check

Style	Fitting Range	MRP (INR) Per Unit
<b>RIC</b>	0-110 dB	<b>2,25,000</b>
<b>BTE</b>	0-105 dB	<b>2,25,000</b>
<b>RIC R</b> (RECHARGEABLE)	0-110 dB	<b>2,35,000</b>
<b>ITC R / ITE R</b> (RECHARGEABLE)	0-110 dB	<b>2,70,000</b> <span style="float: right;">NEW</span>

Style	Fitting Range	MRP (INR) Per Unit
<b>RIC</b>	0-110 dB	<b>1,80,000</b>
<b>BTE</b>	0-105 dB	<b>1,80,000</b>
<b>RIC R</b> (RECHARGEABLE)	0-110 dB	<b>1,90,000</b>
<b>ITC R / ITE R</b> (RECHARGEABLE)	0-110 dB	<b>2,15,000</b> <span style="float: right;">NEW</span>

Style	Fitting Range	MRP (INR) Per Unit
<b>RIC</b>	0-110 dB	<b>1,25,000</b>
<b>BTE</b>	0-105 dB	<b>1,25,000</b>
<b>RIC R</b> (RECHARGEABLE)	0-110 dB	<b>1,35,000</b>
<b>ITC R / ITE R</b> (RECHARGEABLE)	0-110 dB	<b>1,50,000</b> <span style="float: right;">NEW</span>

Style	Fitting Range	MRP (INR) Per Unit
<b>RIC</b>	0-110 dB	<b>70,000</b>
<b>BTE</b>	0-105 dB	<b>70,000</b>
<b>RIC R</b> (RECHARGEABLE)	0-110 dB	<b>75,000</b>
<b>ITC R / ITE R</b> (RECHARGEABLE)	0-110 dB	<b>85,000</b> <span style="float: right;">NEW</span>

Charger: Free on Binaural Purchase & INR 19,000/- on Monaural Purchase (All Tiers)

\* Available on select Android phones

\* Available in RIC, RIC R & BTE

# livio 1000

10 Channels & 10 Bands

- Hearing Care Anywhere
- Direct Streaming from Android phones +
- Compatible with Thrive Hearing Control App
- Compatible with 2.4 GHz Accessories
- Bandwidth upto 8KHz
- Basic Hearing Reality Sound Enhancement
- Dynamic Directionality
- WhistleFree FeedBack Cancellation
- Speech Shift Frequency Lowering
- Multiflex Tinnitus Technology with 13 Channels
- Tonal and Voice Indicators
- Synchronized Ear to Ear Adjustments
- Self Check

Style	Fitting Range	MRP (INR) Per Unit
<b>RIC</b>	0-110 dB	<b>39,900</b>
<b>BTE</b>	0-105 dB	<b>39,900</b>
<b>RIC R</b> (RECHARGEABLE)	0-110 dB	<b>44,900</b>
<b>ITC R / ITE R</b> (RECHARGEABLE)	0-110 dB	<b>49,900</b>

NEW

## 2.4 GHz Accessories \*



### Table Microphone NEW

Users can enjoy group settings like family gatherings or noisy restaurants. Eight built-in microphones detect the primary speaker's voice and stream it to their 2.4 GHz hearing aids.

**INR 27,900/-**  
(Inclusive of all taxes)

### TV

Stream audio from a TV or other electronic audio source directly to Livio AI and Livio hearing aids. It offers excellent sound quality, is easy to use, and supports both analog and digital input sources.



**INR 9,900/-**  
(Inclusive of all taxes)

### Mini Remote Microphone

Enjoy one-on-one conversations in noisy environments with the small, easy-to-use Mini Remote Microphone. Clip it onto the clothing of the person you're talking to or use it as a TV streamer by placing it near the speaker.



**INR 8,900/-**  
(Inclusive of all taxes)

### Remote Microphone +

Easily stream from a variety of audio sources including most Android phones. And thanks to Remote Microphone +, Livio AI and Livio are the first hearing aids to feature Amazon Alexa connectivity.



**INR 9,900/-**  
(Inclusive of all taxes)

### Remote

Our new remote includes updated features so patients can control memory and volume, mute their hearing aids and turn other special features on and off.



**INR 8,900/-**  
(Inclusive of all taxes)

### Mini Turbo Charger A smarter, smaller rechargeable solution for your patients



**INR 5,900/-**  
(Inclusive of all taxes)

3.5  
HOURS

3.5 hour charge in just 7 minutes

x4

Fully charged Mini Turbo charger can charge a pair of hearing aids four times

**CROS/BiCROS Transmitter (BTE/RIC/RIC R) MRP: INR 22,500/-**

\* Compatible with Livio Edge AI, Livio AI and Livio.

Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.



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- Livio Edge AI, Livio AI & Livio Hearing Aids (mentioned in this pricelist) cover **3 years Worldwide Warranty.**
  - Accessories, Charger & CROS/BiCROS transmitter cover **1 year Worldwide Warranty.**
  - This Pricelist supersedes all previous pricelists and is subject to change without any prior notice.
  - Hearing Aids sold or purchased through any e-commerce websites or online portal shall not be covered under company's warranty policy.



### **Starkey Laboratories India Pvt. Ltd.**

C-2, Sector-7, Noida-201301

Ph. : +91-120-4081000

[www.starkeyindia.com](http://www.starkeyindia.com)

[Marketing\\_Support\\_India@starkey.com](mailto:Marketing_Support_India@starkey.com)

### **Starkey Hearing Technologies**

6700, Washington Avenue South

Eden Prairie MN 55344-3476

Ph. : 800-328-8602

[www.starkey.com](http://www.starkey.com)